

RENDARA

Privacy Policy

Effective Date: July 15, 2026

This Privacy Policy describes how Rendara, Inc. ("Rendara," "we," "us," or "our") collects, uses, discloses, and protects information in connection with the website located at rendara.com (the "Site") and our robotics-as-a-service subscription offerings (the "Services"). This Policy applies to information we collect from website visitors, prospective and current business customers, and, in limited circumstances described below, individuals present at facilities where our robots operate.

1. Information We Collect

1.1 Information You Provide to Us

- Contact and account information, such as name, job title, company name, business address, email address, and phone number, submitted through the Site, during a facility assessment, or in connection with a Service Plan.
- Billing and payment information, such as billing address and payment method details, processed on our behalf by third-party payment processors.
- Communications you send us, including support requests, feedback, and correspondence.
- Facility information you provide during onboarding, such as floor plans, facility layout, network specifications, and staff contact details, used to configure and deploy the robots.

1.2 Information Collected Automatically

- Usage data about how you interact with the Site, including pages viewed, referring URLs, browser and device type, and general location derived from IP address.
- Cookies and similar technologies used for site functionality, analytics, and, where applicable, marketing. See Section 5 below.

1.3 Information Collected Through the Robots

Because the robots operate autonomously within customer facilities, they may collect certain operational and environmental data necessary to navigate, perform their function, and support monitoring and maintenance, including:

- Navigation and sensor data, such as spatial mapping, obstacle detection, and location-within-facility data, used to allow the robot to move safely.
- Performance and diagnostic data, such as battery status, uptime, task completion, and error logs.
- Where a deployed solution includes a camera or interactive display (for example, engagement or patrol solutions), limited visual or audio data may be processed for navigation, safety, or interaction purposes. Except where a Service Plan specifically describes recording or storage of such data (for example, for security patrol footage), this data is generally processed transiently to support the robot's immediate function and is not retained for identification purposes.

Rendara's customers are responsible for providing appropriate notice to their own staff, patients, guests, or residents regarding the presence and general function of robots operating in their facilities, including any applicable notices required by local law regarding cameras or recording.

2. How We Use Information

- To provide, operate, and maintain the Services, including facility assessment, deployment, monitoring, and support.
- To process payments and manage subscriptions and financing arrangements.
- To communicate with you about the Services, including service updates, performance reports, and support responses.
- To improve the Site, the Services, and the performance and safety of the robots.
- To comply with legal obligations and enforce our agreements.
- To market our Services to prospective customers, where permitted, subject to applicable opt-out rights.

3. How We Share Information

- Third-party robot manufacturers and hardware partners, to the extent necessary to deploy, maintain, and support the robots.
- Service providers who perform functions on our behalf, such as payment processing, financing underwriting, hosting, analytics, and customer support tools, under confidentiality and data protection obligations.
- Financing partners, where Customer participates in a financed Service Plan or the Robot Purchase Assistance Program, subject to Customer's consent as part of the financing application.
- Professional advisors, such as legal and accounting firms, as needed.
- Regulators, law enforcement, or other parties where required by law, or to protect the rights, property, or safety of Rendara, our customers, or others.
- A successor entity in connection with a merger, acquisition, financing, or sale of assets.

Rendara does not sell personal information to third parties for monetary consideration in the ordinary course of business.

4. Data Retention

We retain information for as long as necessary to provide the Services, comply with legal obligations, resolve disputes, and enforce our agreements. Operational and diagnostic data collected through the robots is generally retained for the period necessary to support performance reporting and maintenance, consistent with the applicable Service Plan, after which it is deleted or de-identified in the ordinary course.

5. Cookies and Tracking Technologies

The Site uses cookies and similar technologies to support site functionality, remember preferences, and analyze traffic. You can control cookies through your browser settings; disabling cookies may affect certain Site features. We do not currently respond to browser "Do Not Track" signals.

6. Data Security

We implement administrative, technical, and physical safeguards designed to protect information from unauthorized access, use, or disclosure. No method of transmission or storage is completely secure, and we cannot guarantee absolute security.

7. Your Privacy Choices and Rights

Depending on your location, you may have rights regarding your personal information, which may include the right to access, correct, delete, or port your information, and the right to opt out of certain marketing communications or the sharing of personal information for cross-context behavioral advertising.

7.1 California Residents

Residents of California may have rights under the California Consumer Privacy Act, as amended, including the right to know what personal information we collect, the right to request deletion, and the right to opt out of certain sharing. Requests can be submitted using the contact information in Section 10.

7.2 European Economic Area, United Kingdom, and Other Jurisdictions

If applicable law in your jurisdiction provides additional rights, such as the right to access, rectify, erase, restrict, or object to processing, or the right to data portability, you may exercise those rights by contacting us using the information in Section 10. We will respond in accordance with applicable law.

7.3 Marketing Communications

You may opt out of marketing emails at any time by using the unsubscribe link in those emails or by contacting us directly. We may still send you non-marketing communications related to an active Service Plan.

8. Children's Privacy

The Services are intended for business use and are not directed to individuals under eighteen. We do not knowingly collect personal information from children.

9. International Data Transfers

If we transfer personal information across borders, we take steps designed to ensure the information receives an adequate level of protection, consistent with applicable law, including through contractual safeguards where required.

10. Contact Us

If you have questions about this Privacy Policy or wish to exercise your privacy rights, please contact us at:

Rendara, Inc.

Email: privacy@rendara.com

Address: [Company Mailing Address]

11. Changes to This Policy

We may update this Privacy Policy from time to time. Material changes will be reflected by a revised effective date at the top of this Policy, and, where required by law, we will provide additional notice.